



## Course: ISO 9001:2015 QUALITY MANAGEMENT INTERNAL / LEAD AUDITOR COURSE

Duration: 5 days - Study time is required during the evenings.



This new quality standard is the replacement for ISO9001: 2008. Our lead auditor course equip delegates with international guideline knowledge and skill towards becoming a lead auditor within the ISO9001:2015 auditing discipline.

### Course Outcomes

At the end of this course you will be able to:

- Be able to prepare for, report on, and carry out the follow up of audits.
- Have achieved the means to assess and improve on your own management system to comply with ISO9001.
- Describe the purpose of a Quality Management System.
- Explain the scope and other criteria for Quality Audits.
- Interpret ISO9001 requirements.
- Identify and assess Quality risks.
- Plan and conduct Audits against ISO9001 & ISO19011 & ISO17021.
- Prepare Audit reports with valid and factual non-conformities that add value.

### Who should attend?

Anyone who is or aspires to be:

- Responsible for undertaking audits of suppliers/contractors.
- Responsible for implementing internal audits or audit programmes.
- Responsible for implementing the ISO series of standards.

### Pre-Requisites

- All delegates are expected to have an understanding of the relevant ISO series of standards.
- Compulsory 2/3 Day ISO 9001 Implementation Course or equivalent.

### Language

This course is presented in the English language.

### Learning Material

Delegates will use the ISO19011 & ISO9001 standards as well as the course manual.

### Course Requirements

Please refer to the IRCA & Exemplar Global websites to ensure you are aware of their specific requirements towards registration as an auditor or lead auditor.

### Certification & Assignment

BSCIC/IRCA (International qualification) – An electronic copy of the certificate will be emailed to the delegate. The printed version may take between 2-3 months to receive after completion of the course as the certificate is received from overseas.

This course is an IRCA (International Register of Certificated Auditors) Registered product.

Organizations around the world recognize the value of using management systems to control business risk and contribute value and rely on skilled professionals to assess the performance of their management practices to enhance efficiency and credibility.

Customers are loyal to quality, not the company. With increasing globalization and competitiveness, it is more important than ever for organizations to use competent, certified auditors.

Quality products and quality service begin with quality thinking and quality auditors!

- AGO Certification makes use of registered facilitators, assessors and moderators when presenting courses.
- AGO Certification supplies each delegate with morning tea/coffee, a LIGHT lunch and filtered water. Should you have requirements beyond what we provide, kindly make sure you make provision

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FULL payment is required before commencement of the course.